

Better Regulation

Economic regulation of utilities



One-week professional development workshop
18 to 22 March 2019



BRITISH ACCREDITATION COUNCIL
ACCREDITED SHORT COURSE PROVIDER

PAI is accredited by the
British Accreditation Council
for Independent Further and Higher Education

About the workshop

This workshop concentrates on the regulation of network industries in the energy, communications, transport, water supply and sewerage sectors. It will cover both the theory and practice of regulatory innovation drawing on the experience of the UK and elsewhere. The key objectives are to:

- Provide an overview of the key aspects of economic regulation, with an emphasis on lessons learnt, good practice and developing a better regulation agenda
- Ensure that you gain a good understanding of the strengths and weaknesses of utility regulation, its key features and its terminology
- Visit representative regulators and engage with practitioners and key UK experts
- Consider how governments ensure that regulatory regimes deliver both enhanced competition and better regulation while protecting people and their environment
- Explore with tutors and practitioners current UK views and experience in regulating liberalised industries and services, while meeting international standards of governance and accountability.

Who is it for?

The workshop is for policy advisers and senior decision-makers in governments responsible for regulation and regulatory policy.

How participants will benefit

The workshop will:

- Provide you with a broad overview of regulatory options and best practice. Examine the better regulation agenda, risk-based approaches and policy and regulatory options bearing in mind the need for sustainable development. Develop a critical and exploratory dialogue on key options
- Introduce you to key practitioners in regulatory offices, regulated industries, government departments and consumer protection organisations
- Familiarise you with the UK and European Union framework within which the regulated industries and services operate. Provide an up-to-date view of the current models of ownership and regulation in the UK and elsewhere and the variety of options available, ranging from full privatisation to retained public ownership, while delivering strong economic and environmental regulation
- Enable you to examine the UK experience of harnessing the private sector's initiative, management and investment to improve the quality and efficiency of service provision. At the same time, safeguarding customers' interests and rights, funding sustainable development and environmental improvements and promoting the government's social and environmental objectives.

"The course/workshop exceeded my expectations. Different – keep it up."

Omphile Sello

Principal Legislative Drafter

Attorney General's Chambers, Botswana

What the workshop will cover

The workshop will cover both principles and practices of regulation, especially of UK utility and network services in the energy, communications, transport, water supply and sewerage industries. It will include briefing sessions, discussions and visits.

The workshop has two main components:

- You will be briefed about regulatory regimes, in the UK and elsewhere. We will explore the changes which the UK has made in order to free competitive markets from unnecessary or inefficient regulation
- You will meet practitioners in government, regulatory bodies and industry. You will be able to discuss the rationale for, and effects of, the UK’s journey from state ownership to effective regulation since the early 1980s.

You will be invited to give brief informal presentations on your own country’s regulatory system and its current issues of particular interest or significance and share your experiences with other workshop members. Workshop notes, presentations and a range of different materials will be provided on an Android tablet for you to use during the workshop and for future reference and follow up.

Programme outline

	AM	PM
Day 1	Welcome and introductions <ul style="list-style-type: none"> • Workshop objectives The regulatory state in context <ul style="list-style-type: none"> • Overview of regulatory options, regulators and competitive markets • Why regulate? Failures in markets and conduct 	<ul style="list-style-type: none"> • Principles of good regulation: avoiding regulatory failure • Promoting an efficient and effective better regulation agenda • Who regulates? Government Ministries, independent regulators and market structures
Day 2	<ul style="list-style-type: none"> • <i>Visit Better Regulation Executive, Department for Business, Energy and Industrial Strategy</i> Practical economic regulation <ul style="list-style-type: none"> • The inter-relationship between effective privatisation, industry restructuring and competition policy 	<ul style="list-style-type: none"> • Participants’ roundtable 1: international perspectives
Day 3	Making regulation work <ul style="list-style-type: none"> • UK regulation and competition: view from a regulated utility company • Consumer Focus: how consumers get a voice in the regulatory system 	<ul style="list-style-type: none"> • <i>Visit an economic regulator</i> • <i>Visit an economic and safety regulator</i>
Day 4	<ul style="list-style-type: none"> • Incentive regulation: the economic and financial framework for price controls • Environmental regulation and sustainability 	<ul style="list-style-type: none"> • Participants’ roundtable 2: the relevance of international experience • <i>Visit to a transport regulator</i>
Day 5	Accountability and governance <ul style="list-style-type: none"> • Regulatory governance and accountability: due process, scrutiny and appeals • National Audit Office 	<ul style="list-style-type: none"> • Key lessons for better regulation • Review and evaluation • Presentation of certificates of attendance

We reserve the right to change the programme as necessary.

Language

The workshop is conducted in English. You will need to have a good working knowledge of the language.

Location and arrival arrangements

The workshop is based in central London. Visits to people who have direct experience of UK regulation in government, regulatory business and other organisations will be included. We can arrange travel to and from one of the London airports into central London if you let us have your flight arrival details in good time. The cost of airport transfers is included in the workshop fee.

Fees

The fee for the workshop will be £2,165. It includes tuition, travel to and from the airport in London, travel on scheduled visits which form part of the programme¹, presentation material and other documentation. It also includes an Android tablet for you to use during the workshop and take home with you. We also provide a light lunch and refreshments during each working day as part of the fee.

Other costs

Airfares and daily travel to and from the workshop venue are not included. Our workshops are non-residential and you are responsible for your accommodation costs. We can help you with booking hotel accommodation so please let us know if you would like us to advise you or make a reservation. We suggest that you should allow approximately £160 per day for a modest standard of hotel (for example, three-star), local travel in the UK, meals (apart from a light lunch on working days) and other incidental expenses.

Value Added Tax

We do not have to charge UK Value Added Tax (VAT) if you can provide written confirmation from your government or its accredited representative that you are “employed by the government in furtherance of its sovereign activities”. In all other cases, we will have to charge VAT (currently 20%) in addition to the fee.

Ways to pay

You, or your government agency, can pay by bank transfer or by cheque, made payable to Public Administration International. We also accept payment by credit or debit card but there is a surcharge for this way of paying. Please contact us if you would like to pay by credit or debit card.

Discounts

We offer a 10% reduction on the full tuition fee if we receive payment no later than 21 days before the first day of the workshop. If we receive payment after that, we will charge the full tuition fee.

Cancellation

If you have to cancel your booking, you must let us know in writing and we will acknowledge in writing your cancellation.

Substitutions and transfers

If you have booked a place on a workshop and are not able to attend, we will accept an appropriate substitute at any time without penalty, but our normal terms and conditions will apply. Also, it is possible to transfer to a future workshop, but only one transfer is permitted. Please get in touch with us and we will advise you about transfers.

Please see our website for our full terms and conditions. If you prefer a hard copy of our full terms and conditions, please let us know.

<http://www.public-admin.co.uk/terms-and-conditions-for-booking/>

Insurance

We advise you to arrange travel and health insurance cover before you leave your home country.

Key contributors

Key contributors will include Matthew Cocks who has twenty-four years' experience in the UK Civil Service and has worked in the Government's Better Regulation Executive on relations between local and national regulators.

Professor David Parker, a founding member of the UK Government's Regulatory Policy Committee – an independent government agency charged with reviewing all new regulatory measures and their impact assessments published by UK government departments and a number of their regulatory agencies. He is also a former member of the UK's Competition Commission (now the Competition and Markets Authority).

Dr Martin Griffiths, who was previously Head of Water Policy for the Environment Agency and Deputy Director Regulation of the Department for Environment, Food and Rural Affairs (DEFRA). He is now an independent consultant specialising in water and regulatory issues.

Who we are

PAI (Public Administration International) specialises in management consultancy, training and development services for organisations in, and associated with, the public sector worldwide. We provide advice and support for governments going through political, economic, structural and legislative change. Our extensive network of associates includes practitioners, academics and independent consultants. Our key objectives are promoting good governance and good practice in delivering public services. This workshop is one of a number of specialist UK-based professional development workshops designed to meet the needs of public services worldwide.

We pride ourselves on our:

- High quality, practical advice and support for our clients
- Professionalism and integrity
- Ability to offer excellent value for money
- Sound experience and track record internationally
- Networks and partnerships across the world
- Flexible, collaborative approach
- Friendliness and focus on putting people first.

How to apply

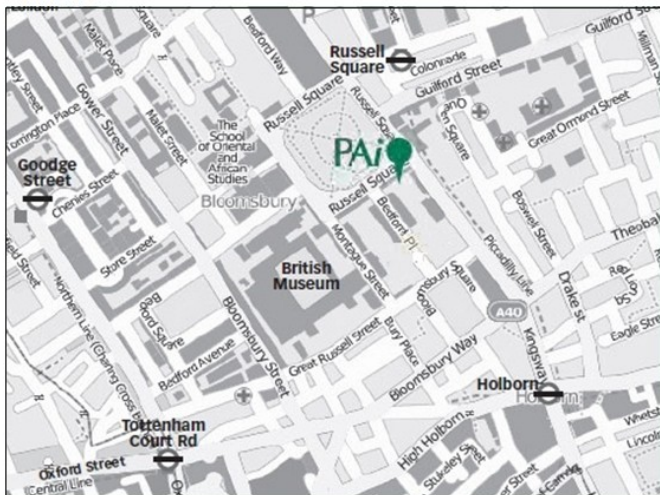
Please complete the PAI application form and post, fax or email it to Clare Walters, Programme Manager, at the address on the bottom of the page.

You can also apply online via our website www.public-admin.co.uk

If you would like to discuss this workshop, any of our other international workshops or our consultancy services, please contact Claire Cameron, Director.

We also have extensive experience of designing tailor-made training (from one day to two or three weeks) which can be run in your own country or in the UK to meet the specific needs of groups or individuals at all levels within your organisation. Please contact us if you would like further information.

Where we are



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