

Next Generation Human Resources

Transforming people
management in the
public sector



One-week professional development workshop
17 to 21 June 2018



BRITISH ACCREDITATION COUNCIL
ACCREDITED SHORT COURSE PROVIDER

PAi is accredited by the
British Accreditation Council
for Independent Further and Higher Education

About the workshop

Our workshop, which is held in London, uses the experience in the UK and internationally to focus on:

- The reform agenda to develop public sector people so that they can deliver enhanced public services
- The variety of new ways public sector organisations are managing and developing their people
- The best people management processes for delivering “best in class” talent and learning and development
- Public sector human resources (HR) reform and improving capability of civil servants to work collaboratively and deliver services effectively and efficiently.

We will cover the practical issues surrounding the management of public servants, as well as the main themes being addressed in the UK Government’s programme of reforming and modernising HR.

This workshop can be linked to two of our other annual workshops - Choosing the Right People and Public Service Commissions.

Who is it for?

The workshop is designed to meet the needs of HR managers and others involved in leading or managing. It is also relevant for senior public sector policy makers and managers and their senior staff to increase their understanding of HR’s role. It will also be relevant for people responsible for improving civil service efficiency, effectiveness and performance particularly from a people management perspective.

How participants will benefit

The workshop is designed to:

- Explore the UK approach to reform aimed at improving the effectiveness of the civil and public service and the capabilities required for staff at all levels
- Enable you to consider the people framework and understand the stages and the requirements of HR managers and other staff who manage/lead staff
- Give you an opportunity to explore the work of the UK Government’s approach to HR through Civil Service Resourcing and Learning, Ministries and Agencies responsible for civil and public service and understand the types of work undertaken by public servants and the new approaches to developing capability
- Provide a forum for you to review and improve your approach to HR and managing people and creating and maintaining teams
- Encourage you to share your own experiences, review your own challenges and prepare an action plan to meet those challenges.

“Our resource speakers were all very informative, engaging and knowledgeable. I was inspired by all of them.”

Jacqueline Joan Arquiza
Principal Assistant, Department of Foreign Affairs
Philippines

“Good week with nice participants. Encouraging. Inspiring.”

Tomasz Cybulski
Head of Human Resources Sector
Frontex - European Border and Coast Guard Agency, Poland

What the workshop will cover

The workshop will include presentations and discussions, and involve sessions with HR practitioners leading and managing people and others concerned with managing central Government Ministries and public service organisations. It will also include visits to key relevant institutions and will provide ample opportunity for you to share your own experiences and to speak directly to those responsible for policies and decisions.

Workshop notes, presentations and a range of different materials will be provided on an Android tablet for you to use during the workshop and take home with you for future reference and follow up.

Programme outline

	AM	PM
Day 1	Welcome and introductions Overview of people framework for the UK Civil Service Participants' informal presentations	Civil service reform: implications for developing people capability Civil service reform: agenda for change
Day 2	Central HR services in civil service departments <i>Speaker from Civil Service Casework Expert Hub</i> Core Competence Framework and the professions	Impactful people capability development The Transformational Leadership Model <i>Speaker from Real World Group, a spin-off company from the University of Leeds</i>
Day 3	Capability assessment: knowing your workforce requirements and effective people management to support public sector transformation Managing performance and career development: skills for managers	Talent development in the Civil Service <i>Visit to the Cabinet Office</i>
Day 4	Leading transformation change and the future of work	Job profiling and evaluation <i>Speaker from Rialto, a business consultancy</i> Transforming HR to support business needs: the role of practitioners
Day 5	Planning for change: employee engagement and well-being Group work: reviewing challenges and action steps	Review and closure <ul style="list-style-type: none">• Presentations by participants• Review, feedback and scope for follow-up• Presentation of certificates of attendance

We reserve the right to change the programme as necessary.

Language

The workshop is conducted in English. You will need to have a good working knowledge of the language.

Location and arrival arrangements

The workshop is based in central London. We can arrange travel to and from one of the London airports into central London if you let us have your flight arrival details in good time. The cost of airport transfers is included in the workshop fee.

Fees

The fee for the workshop will be £2,155. It includes tuition, travel to and from the airport in London, travel on scheduled visits which form part of the programme¹, presentation material and other documentation. It also includes an Android tablet for you to use during the workshop and take home with you. We also provide a light lunch and refreshments during each working day as part of the fee.

Other costs

Airfares and daily travel to and from the workshop venue are not included. Our workshops are non-residential and you are responsible for your accommodation costs. We can help you with booking hotel accommodation so please let us know if you would like us to advise you or make a reservation. We suggest that you should allow approximately £160 per day for a modest standard of hotel (for example, three-star), local travel in the UK, meals (apart from a light lunch on working days) and other incidental expenses.

Value Added Tax

We do not have to charge UK Value Added Tax (VAT) if you can provide written confirmation from your government or its accredited representative that you are “employed by the government in furtherance of its sovereign activities”. In all other cases, we will have to charge VAT (currently 20%) in addition to the fee.

Ways to pay

You, or your government agency, can pay by bank transfer or by cheque, made payable to Public Administration International. We also accept payment by credit or debit card but there is a surcharge for this way of paying. Please contact us if you would like to pay by credit or debit card.

Discounts

We offer a 10% reduction on the full tuition fee if we receive payment no later than 21 days before the first day of the workshop. If we receive payment after that, we will charge the full tuition fee.

Cancellation

If you have to cancel your booking, you must let us know in writing and we will acknowledge in writing your cancellation.

Substitutions and transfers

If you have booked a place on a workshop and are not able to attend, we will accept an appropriate substitute at any time without penalty but our normal terms and conditions will apply. Also, it is possible to transfer to a future workshop but only one transfer is permitted. Please get in touch with us and we will advise you about transfers.

Please see our website for our full terms and conditions. If you would prefer a hard copy of our full terms and conditions, please let us know.

<http://www.public-admin.co.uk/terms-and-conditions-for-booking/>

Insurance

We advise you to arrange travel and health insurance cover before you leave your home country.

¹Travel to and from the airport in London and on scheduled visits in the programme are provided at cost.

Workshop Director

The Workshop Director will be Janet Waters. Organisational development, HR and learning and development were the specialisms of Janet's career in the UK Civil Service. Her experience included leading large teams of trainers in various UK Ministries and working as a senior HR professional. She regularly recruited staff into her teams and trained others to manage the selection and recruitment process in most Ministries. She worked for the Cabinet Office, the Ministry of Justice and the Home Office and led the Centre for Strategic Leadership and the International Consulting Team at the National School of Government.

Janet works as a consultant in the public and private sector and speaks regularly about the UK Civil Service to international delegations.

Who we are

PAI (Public Administration International) specialises in management consultancy, training and development services for organisations in, and associated with, the public sector worldwide. We provide advice and support for governments going through political, economic, structural and legislative change. Our extensive network of associates includes practitioners, academics and independent consultants. Our key objectives are promoting good governance and good practice in delivering public services. This workshop is one of a number of specialist UK-based professional development workshops designed to meet the needs of public services worldwide.

We pride ourselves on our:

- High quality, practical advice and support for our clients
- Professionalism and integrity
- Ability to offer excellent value for money
- Sound experience and track record internationally
- Networks and partnerships across the world
- Flexible, collaborative approach
- Friendliness and focus on putting people first.

How to apply

Please complete the PAI application form and post, fax or email it to Clare Walters, Programme Manager at the address on the bottom of the page.

You can, also apply online via our website: www.public-admin.co.uk

If you would like to discuss this workshop, any of our other international workshops or our consultancy services, please contact Claire Cameron, Director.

We also have extensive experience of designing tailor-made training (from one day to two or three weeks) which can be run in your own country or in the UK to meet the specific needs of groups or individuals at all levels within your organisation. Please contact us if you would like further information.

Where we are



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