

Maximising Access to Justice During and After Coronavirus

Workshop host: Neil McCallum

Neil has been working on institutional change in public sector environments for over 30 years. Firstly as an internal consultant applying UK HM Treasury inspection and performance measurement techniques in the UK, then as an external consultant to numerous governments in the Commonwealth on initiatives funded by the UK Department for International Development, the Foreign and Commonwealth Office and the European Commission. He has also led many international study programmes, working with public servants, politicians and civil society representatives on a range of good governance issues, including on ethical working systems to achieve institutional and societal change. Recent assignments have focussed on exploring opportunities for ethical change with the Kenya Judicial Services Commission, reviewing plans for a new Anti-Corruption Court in Sierra Leone and identifying the related change management challenges, promoting integrity in Montserrat and working with the Ministry of Interior and Federal Affairs in Somalia on a functional review, staff audit and change plan. Neil also directs annual professional development workshops in the UK for participants from around the world on various justice sector and anti-corruption issues.

Workshop speaker: David Abbott

David Abbott has worked in the justice system of England and Wales for over 35 years. He is currently Chief Executive of an NGO which offers free legal services and has been appointed by the Lord Chancellor to represent consumer interests in the regulation of legal services. David has wide experience as a regulator of healthcare professionals, police officers, elected officials and barristers. He was formerly HM Chief Inspector of Court Administration for England and Wales and a senior civil servant in the UK Ministry of Justice.

Workshop speaker: Lloydette Bai-Marrow

Lloydette Bai-Marrow is the Principal Consultant and Founding Partner of Parametric Global Consultancy, helping companies and institutions develop effective strategies and resilience against fraud, bribery and corruption. She is a former Principal Investigative Lawyer at the UK's Serious Fraud Office (SFO) and specialises in the investigation of top-tier and high-profile complex bribery, fraud and corruption cases, involving some of the biggest corporations in the UK and globally. Lloydette was the Case Lawyer for the second Deferred Prosecution Agreement ever entered into by the SFO and was deeply involved in the drafting and negotiating of the Agreement. She has worked in a number of government departments including the Crown Prosecution Service (CPS), Her Majesty's Revenue and Customs (HMRC), and the Revenue and Customs Prosecution Office (now part of CPS). She is a Visiting Lecturer within the School of Law at the University of Hertfordshire and has lectured on various legal topics at the University of London and the Open University.

Workshop speaker: Edward Bloomfield

Eddie Bloomfield is a Non-Executive Director of a UK National Health Service Trust that serves a population of 1 million people. He has been closely involved with the Trust's response to COVID-19 and the planning for restoration of services. Previously a Senior Civil Servant with the Ministry of Justice, Eddie worked on the Ministry's response to the period of austerity in the UK that followed the 2008 banking crash. His previous roles include HM Chief Inspector of Court Administration for England and Wales, 2005-2010; Director of Operations at the Office of the Official Solicitor and Public Trustee, 2000-2005; providing family policy advice to ministers; and roles within HM Treasury.

Who we are

PAI (Public Administration International) specialises in management consultancy, training and development services for organisations in, and associated with, the public sector worldwide. We provide advice and support for governments going through political, economic, structural and legislative change. Our extensive network of associates includes practitioners, academics and independent consultants. Our key objectives are promoting good governance and good practice in delivering public services. This workshop is one of our range of specialist UK-based professional development workshops designed to meet the needs of public services worldwide.

We pride ourselves on our:

- High quality, practical advice and support for our clients
- Professionalism and integrity
- Ability to offer excellent value for money
- Sound experience and track record internationally
- Networks and partnerships across the world
- Flexible, collaborative approach
- Friendliness and focus on putting people first.

Eunoia

Eunoia is a partnership of practitioners with a wide range of experience in public sector change. Eunoia's partners have delivered highly successful organisational development projects across Africa, Asia, and the Caribbean and in the UK. They are currently working on a range of reform initiatives in Bangladesh, Ethiopia and the UK.

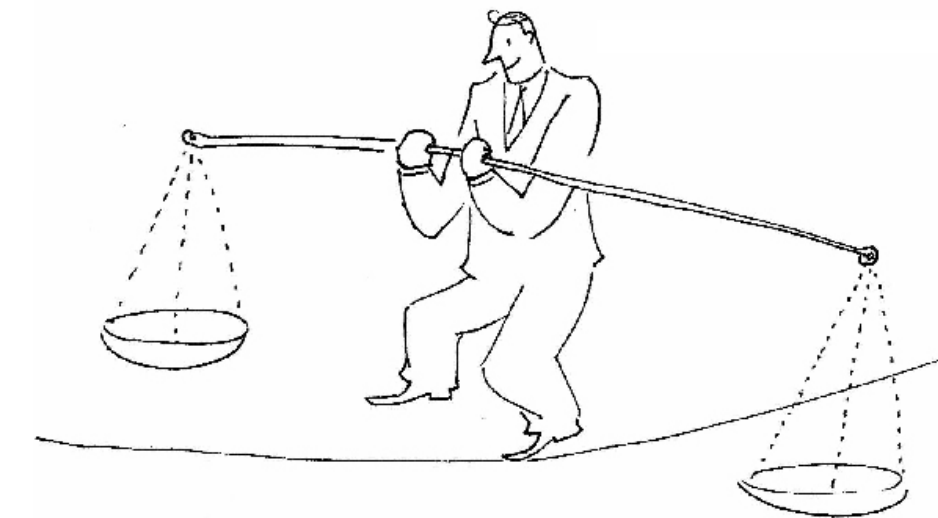
How to register

You will need to register online for these webinars. Links to each session are within the session descriptions in this brochure.

If you would like to discuss this workshop, any of our other international workshops or our consultancy services, please contact Claire Cameron, Director.

Workshop host and speakers

<p>Neil McCallum</p> 	<p>David Abbott</p> 
<p>Lloydette Bai-Marrow</p> 	<p>Edward Bloomfield</p> 



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Virtual workshop (made up of three sessions)
7 to 9 July 2020

Public Administration International
in association with

eunoia
LISTENING - ENGAGING - TRANSFORMING



BRITISH ACCREDITATION COUNCIL
ACCREDITED SHORT COURSE PROVIDER

PAI is accredited by the
British Accreditation Council
for Independent Further and High Education

About the virtual workshop

How do we keep the justice system going in an era of lockdowns and social distancing? What is the best balance between the fundamental principles of judicial independence and citizens' right to a speedy resolution of matters with the need to adopt new, often untried, approaches?

What can we learn from experiences in the past, in other jurisdictions and in other sectors?

This three-day event brings together a group of expert advisors to explore with you some of the key challenges and opportunities. You can register for all three sessions or choose to attend one only. There is a choice of morning or afternoon (UK time) for each session.

It will be hosted by Neil McCallum, PAI's Workshop Director for our annual professional development workshops on Judicial Administration and Transforming Criminal Justice. In addition to directing these workshops, Neil leads reform projects across the justice sector around the world, working with prosecutors, police officers, court managers and the judiciary, prisons officials and NGOs.

This workshop builds on the recommendations and feedback from a highly successful series of PAI Justice Sector webinars in May and June 2020, attended by over 150 practitioners and academics from over 30 countries.

Workshop format and delivery platform

Each session will last approximately 75 - 90 minutes and there will be an opportunity to ask questions and interact with other workshop participants online.

The workshop is delivered using Zoho ShowTime web conference software (www.zoho.com/showtime), which has features that let us interact with you in real time. ShowTime supports the Mozilla Firefox Version 60+ and Google Chrome Version 60+ browsers so we strongly recommend that you download one of these before the sessions start.

Alternatively, download the ShowTime mobile app on your Android and iOS devices and join the session on your tablet/smartphone.

Scan this QR code to download ShowTime mobile app.



What the workshop will cover

Session 1 - In court: Clearing backlogs and managing physical space in courts: A conversation with David Abbott

Tuesday 7 July 2020 at 08.00 and 18.00 BST

David Abbott is chief executive of an NGO which offers legal services and is an authority on legal governance. He is a highly experienced regulator and was previously HM Chief Inspector of Court Administration for England and Wales. David will explore ways to address case backlogs and deliver socially distant court buildings whilst maintaining key judicial principles such as transparency and prompt justice. He will invite you to identify and discuss how the restoration and rebuilding of judicial systems can be delivered to maintain the rule of law.

[To register for Session 1 at 08.00 click here](#)

[To register for Session 1 at 18.00 click here](#)

Session 2 - Achieving equal access to justice through virtual hearings: A conversation with Lloydette Bai-Marrow

Wednesday 8 July 2020 at 08.00 and 18.00 BST

Lloydette is the Founding Partner of ParaMetric Global Consulting, offering advisory and investigation services on corporate misconduct and economic crime matters. She is a former Senior Crown Prosecutor and has also held prosecutorial roles with the UK's Serious Fraud Office and Her Majesty's Revenue and Customs.

She will explore the key elements that should be included in drafting guidelines for judges and magistrates on conducting video hearings. Lloydette will also discuss how to support vulnerable court users effectively and sensitively.

[To register for Session 2 at 08.00 click here](#)

[To register for Session 2 at 18.00 click here](#)

Session 3 - Restoring confidence for staff and court users: A conversation with Edward Bloomfield

Wednesday 9 July 2020 at 08.00 and 18.00 BST

Eddie Bloomfield is a Non- Executive Director of a UK National Health Service Trust that serves a population of 1 million people. He has been closely involved with the Trust's response to COVID-19 and the planning for restoration of services. Previously a Senior Civil Servant with the Ministry of Justice, Eddie worked on the Ministry's response to the period of austerity in the UK that followed the 2008 banking crash. Eddie will present a short case study on successful leadership and staff engagement from that experience. He will invite participants to identify and discuss how lessons learnt from the case study, and the current NHS response to COVID-19, can help with the restoration and rebuilding of judicial systems.

[To register for Session 3 at 08.00 click here](#)

[To register for Session 3 at 18.00 click here](#)

This is a unique opportunity to hear from leading experts in the field as they explore the major challenges we all face in delivering fair and timely justice in a time of unparalleled complexity.

Language

The workshop is conducted in English. You will need to have a good working knowledge of the language.

Fees

The fee for the three-day workshop is £300. It includes attendance at three sessions and presentation material. Each session takes place twice a day and you can choose to attend either of these sessions.

You can choose to attend one, two or three sessions. For one session the fee is £100, and for two sessions the fee is £200.

Value Added Tax

We do not have to charge UK Value Added Tax (VAT) if you can provide written confirmation from your government or its accredited representative that you are "employed by the government in furtherance of its sovereign activities." In all other cases, we will have to charge VAT (currently 20%) in addition to the fee.

Ways to pay

You, or your government agency, can pay by bank transfer, PayPal, credit or debit card. Please indicate your preferred way of payment on your registration form.

Substitutions and cancellations

If you have booked a place on a webinar and are not able to attend, we will accept an appropriate substitute at any time without penalty. Cancellations are accepted up to 5 working days before the start of the webinar.